

Locations



www.mosaictileco.com



mosaic
Products. Design. Solutions.

Mosaic has nine professionally-staffed Design Centers and warehouses in the Mid-Atlantic Region. Call us or go online to schedule your appointment at your local Design Center with one of our knowledgeable Design Consultants.

Alexandria, VA
821 S. Pickett Street
703.310.6852

Chantilly, VA
3935 Stonecroft Blvd.
703.631.4848

Fairfax, VA
8400 Hilltop Road, Ste. E
703.280.4300

Greensboro, NC
4008 Spring Garden Street
336.218.8300

Owings Mills, MD
10715 Red Run Blvd.
410.902.8453

Raleigh, NC
2641 Noblin Road
919.871.0848

Richmond, VA
10911 Trade Road
804.794.2700

North Bethesda, MD
11724 Parklawn Drive
301.881.2520

Virginia Beach, VA
2644 Barrett Street
757.498.4848

Design Centers: Monday – Friday 8:00am – 5:00pm
Sales Counters: Monday – Friday 7:30am – 4:30pm
www.mosaictileco.com

Corporate Office
3935 Stonecroft Blvd.
Chantilly, VA



Bob Hughes Sr. founded the Mosaic Tile Company in 1972 with one goal in mind: to provide the best possible service to his customers by offering unique tiles for bathrooms and kitchens. Now, 50 years later, Mosaic still operates with one goal in mind: to provide the best possible service – the Mosaic Experience – to each and every customer, each and every day. Due to Mosaic's leadership and well-informed team, the company has grown to become one of the largest independent tile distributors in the Mid-Atlantic region.

Headquartered in Chantilly, Virginia, Mosaic serves customers in Maryland, Virginia, North Carolina, West Virginia, Delaware, and Washington, D.C. Mosaic's Design Centers are open to the public, and appointments for full project design services are encouraged.

Mosaic: Products. Design. Solutions.

By definition, the word Mosaic refers to something made up of different elements that together form a pattern.

Our goal at Mosaic is to provide you with three key elements:

1. Products
2. Design
3. Solutions

When these three elements join together, a beautiful result is virtually guaranteed.

Products.

Because Mosaic has established partnerships with well-known suppliers and manufacturers across the globe, the company is able to buy directly from dozens of worldwide manufacturers that offer top-quality, high-end products. The company's partners provide top-of-the-line products and service allowing Mosaic to offer something for every customer.

Semi-custom and custom cabinetry (available through select locations) can truly create the space of your dreams. Mosaic understands that when it comes to this type of investment, quality is paramount. Our partnerships with Fieldstone, Tedd Wood, and Wellborn cabinetry were specifically chosen to promote only the highest quality US manufactured product.

Mosaic has also partnered with quality plumbing and lighting manufacturers. Plumbing options employ the latest in cutting edge technology and design. From simple lavatory faucets to full shower spa systems, Mosaic offers an incredible variety in a myriad of finishes. Offering over seven different manufacturers of lighting, Mosaic has hand selected products that fit our clients tastes and budgets.

Ceramic and porcelain tiles offer a timeless look for many applications and are popular in kitchen and bathroom projects. In addition to our Arbor Engineered Hardwood series, our collection of porcelain tiles and luxury vinyl planks also offer a timeless look for many spaces. Furthermore, Mosaic imports a full collection of stunning natural stone tiles, mosaics, and trim. The broad range of products available provide a unique and customized look to any project.

Design.

At Mosaic, experienced Design Consultants guide customers through a large selection of products to ensure the exact materials, colors, and layouts are right for their specific project. The company has honed its ability to directly source products including tile, stone, semi-custom and custom cabinetry, luxury vinyl tile, plumbing, lighting, and more. Allowing single source selections for trade referral clients continues to be the main goal for Mosaic.

Solutions.

While Mosaic does not install, they do work with a network of skilled contractors and tradesman who have the experience and qualifications to implement the designs created by the customer and Mosaic's Design Consultants. Relationships with customers and contractors alike are key, as end-user satisfaction is the company's priority.

Our Doswell, Virginia Central Service Center stocks more than 7 million square feet of material which allow for next-day delivery of tiles, stones, luxury vinyl planks, lighting, plumbing, tubs, toilets, mirrors, and vanities. This in turn makes it easier for both contractors and customers to finish a project in house. Mosaic is focused on offering top-level service, as well as a pleasant, professional experience in the Design Center, in the warehouse, and during installation.

As a singular source providing an outstanding selection of products coupled with top-notch customer service, Mosaic has found success for 50 years. By always thinking of the customer and what trends are on the horizon, the team at Mosaic is constantly renovating and updating design centers and investing in both service and technology to offer cutting-edge design and products.

Mosaic offers a distinctive setting for customers as a result of the team's desire to provide an experience that strives to offer memorable service and an array of products to every client every day: The Mosaic Experience.



Customer Service Department

- Customer Service Representatives are available Monday through Friday from 8:00am to 5:00pm EST at (800) 828-9265, option 4.
- Sample Fulfillment – Email: samples@mosaictileco.com -or- Fax: (866) 480-8453 (TILE)
- Orders or Pricing Inquiries – Email: orders@mosaictileco.com -or- Fax: (866) 480-8453 (TILE)
- 24-Hour turnaround on quotes

Design Centers

- Design consultation with our professionally trained staff is available by appointment.
- Design Center vignettes help your customers visualize final installations.
- Loaner samples and literature are easily obtained.
- Detailed selection sheets avoid confusion.
- Sales staff is knowledgeable in all aspects of our product offering, including care and maintenance and proper installation techniques.

Client Concierge Portal

- Real time inventory availability.
- Instant Access to Statements.
- Invoices and more!

State-of-the-Art Computer System

- Inventory is easily checked within any of our ten warehouses.
- Cash or credit accounts can be set up.
- Purchase orders can be noted for easy reference and tracking.
- Estimates can be given prior to ordering.
- Fax-back order confirmations will be sent with each order.
- Shade and dye lot information is kept on file should additional tile be needed.

Warehouses and Delivery

- The Central Service Center warehouse stocks over 7 million square feet of tile, stone, luxury vinyl flooring, vanities, mirrors, tubs, toilets, lighting and plumbing.
- Each of our nine Design Centers has a stocking warehouse.
- QuickSHIP delivery – Stocked products are available within 1 business day when orders are placed by noon.
- Jobsite delivery is available from any of our warehouses directly to your clients.
- Ability to import tile and stone from all over the globe.

Builder Logistics

- We offer daily service to most geographical locations.
- A dedicated Customer Service team is available via phone, fax, or email to assist you with orders and sample requests.
- We work diligently alongside our manufacturing partners to ensure top quality products as well as availability. We will "quarantine" products on any builder program if our inventory begins to run low in order to guarantee supply for our "Platinum" builder clients.

In-House Marketing Department

- Our Marketing and Production Departments offer customized marketing tools:
 - Tile selection and information pamphlets
 - Care and Maintenance brochures
 - Grouted tile boards
 - Customized tile displays
 - and much more...

